

### **SERVICE** BRIEF

# Healthcare IT: Support and Best Practices

Reduce costs, increase the quality of the care provided, and improve the lives of patients with managed IT services.

## IT Support Specifically Tuned to Healthcare Providers

Incorporating proactive managed services presents an opportunity for a move toward secure, streamlined healthcare.

Healthcare IT can best be explained as technology that allows the secure exchange of medical and patient information between healthcare providers, patients, insurers, and other administrative entities.

With the 1996 Health Insurance Portability and Accountability Act (HIPAA) the U.S. Government established privacy rules that regulate the use and disclosure of a patient's healthcare information. This law initially stunted the healthcare industry's ability to move into the digital age, but IT firms like Out of the Box Solutions are meeting HIPAA compliance standards, and opportunities are rapidly expanding.

#### The Future of Healthcare

Health maintenance practices have been mandated by the U.S. Government to reform the way they use information technology.

Part of the American Recovery and Reinvestment Act of 2009 includes a section called the Health Information Technology for Economic and Clinical Health Act (HITECH). This ensures that more will be done to incorporate IT into the healthcare field by requiring health service providers to meet U.S. Government-mandated checkpoints with regards to that organization's implementation of applicable technologies.

Out of the Box Solutions can provide all the relevant information that your organization needs to begin learning the best practices for utilizing IT to cut costs, reduce downtime, and offer the most efficient care possible.

#### **Infrastructure Solutions**

Your practice's conversion to electronic health and medical records requires secure data storage capabilities.

In the very near future, all medical records will be stored digitally. Moving from an archaic file folder system to an electronic system requires a maintained network infrastructure, security, and backup solutions. We can help you establish HIPAA and HITECH-compliant solutions while maintaining your technology to keep it running smoothly; all so you can focus on your patients and the care you provide for them.

Out of the Box Solutions is here to guide your practice through the process of integrating IT resources to seamlessly meet the challenges that your practice faces.



#### **Features**

- Proactive, On-Site IT Management
- Virtual Infrastructure Compliant with HIPAA and HITECH
- Network Security and Firewall Protection
- Comprehensive
  Communication Solutions
- Electronic Medical Records

#### **Benefits**

- Improved quality of patient care.
- Customizable, scalable solutions.
- Protection of private patient information.
- Standardized technology across multiple offices.
- Reduced IT costs and downtime.
- Minimized paper trail with electronic health records.